



EMAIL

message**hub** email provides you with the edge in communications that will help to keep your business ahead of the game. Based on Microsoft Exchange Server 2003, message**hub** is a totally reliable service that can be accessed from anywhere at anytime and with any device.

This communications system comes with stringent uptime and service level guarantees protecting you from SPAM, viruses and other e-crime, with added features to make the running of your business seamless and synchronised.

MOBILE

Today's global workforce demands "anywhere, anytime" technology where information on the move is a necessity. Wireless communications give you instant access whenever and wherever you may be.

message**hub** mobile supports both BlackBerry™ and Windows based handheld devices.

LIVE

message**hub** Live, based on Live Communications Server and Microsoft Office Communicator, enables colleagues to work remotely but perform as if they were sitting next to each other.

- Presence Awareness – view a list of all of your users and whether they are logged-on for communication
- Instant messaging (IM) – instantly communicate with logged-on users
- Scheduling – for conference calls, live meetings, or IM chats
- Application sharing – interact and view co-workers' applications
- Audio and video – communicate with online co-workers via web cams and PC microphones

Enjoy collaboration, communication and information sharing with colleagues. Above all, improve business efficiencies and save costs!

SHARE

No more unstructured and uncontrolled file directories. message**hub** Share will change the way you manage and store files and documents forever.

Based on Microsoft SharePoint, message**hub** Share enables users to create smart places to store data and work. This clutter-free system makes it easy for colleagues to collaborate on documents and tasks, whilst sharing relevant contacts and other information. Ideal for project, customer and sales management.

SMS

Communication with staff and clients on the move has never been easier. Simply send and receive text messages to mobile phone users from your outlook client.

FAX

Whether your clients or colleagues are overseas, out and about or in their own homes, they can send or receive documents as faxes immediately and efficiently. Faxes simply arrive in your inbox along with your emails and SMS messages.



message**hub**
The Future of Business email



messagehub - The Future of Business Email

Revolutionise the way you Communicate

messagehub is a state-of-the-art, fully managed, hosted service that integrates into one product all the core values of electronic communication. It provides world-class email, messaging and collaborative solutions, providing your business with the capability to not only streamline your processes but most importantly, revolutionise the way you communicate.

Business Assurance

With messagehub your business will experience global communication systems that are SPAM free, virus clear, secure, include all software licence fees and are maintained every minute of every day. messagehub dramatically reduces risk and provides you with hassle-free services that remain under your control, resulting in total peace of mind.

Why choose messagehub?

Innovation

Our team has developed an innovative system that allows us to host, manage and support your email and communication servers at our state-of-the-art Server Farms based in Telford's high-tech corridor.

You access your service via the web through Microsoft Exchange, operating similarly to an onsite server. The differences are that messagehub funds the capital costs, charging you only a fixed fee per user per month, whilst guaranteeing you 99.9% uptime.

Protection

We work continuously to ensure our security systems are impenetrable, with dual-tier firewalls, data encryption and password protection. Only authorised members of your team have access to their accounts, shared documents and calendars.

Our SPAM filters capture over 20,000 SPAM mails per hour and our virus patterns are updated hourly, leaving your inboxes clear of annoying and unnecessary messages.

Action

All of your software license fees are included in your package, which we regularly update for you as the newest versions are released.

Control

messagehub ensures a hassle-free environment with 24x7 availability and support. A fully interactive control panel means you have instant fingertip access to the administration of your environment, whether it is creating new users or simply managing your mailboxes.

Benefits of messagehub

- No large set-up costs, on-going maintenance or licences to track
- Accounts are automatically protected from attacks with multi-tiered professional firewalls
- Accounts are automatically protected from SPAM and Virus threats
- Administration back-end tasks are eliminated and IT Admin expertise is no longer required
- Control panel providing you with hassle free and risk free management control
- Accounts can be accessed anywhere in the world via the Internet
- Your data is backed up in real time
- You have access to our Support Centre 24x7 including a team of highly skilled IT specialists
- Direct access to the latest technologies

Our expertise has been recognised in the award of 'Gold Partner' status by the Microsoft Corporation. This award gives messagehub access to experts in trouble-shooting, technical support and advance notification, thereby allowing us to provide you with the latest and most advanced customer support service.



Making Life A Little Easier

message**hub** delivers a great range of communication tools to your staff with total reliability and support. Our clients tell us that the stress of maintaining their messaging environment to guarantee 24x7 availability is completely relieved with message**hub**, allowing the IT team to focus on adding value to the business through the use of IT.

message**hub** -v- in-house installation

The traditional alternative to message**hub** is the installation and management of email servers 'in-house'. However, there are always hidden costs and message**hub** contains features that you will not be able to replicate with an in-house solution.

A robust in-house solution requires large ongoing hardware expenditure in addition to a team of qualified technicians to provide the services, support and development necessary for system reliability and the future needs of your organisation.

Ask yourself these questions;

- Will your email server grow and develop with your business?
- What happens when your hardware fails?
- Does your incoming mail bounce when your Internet connection is down?
- Do you have the latest security to protect your business from Hackers, Spam, Denial of Service, Phishing and Physical Security?
- Will your backup be sufficient and will it restore actively?
- Is local antivirus enough to protect you against new virus outbreaks?
- What happens if there are problems out of hours?
- How does your business suffer during down time?
- Can you provide new features and services such as mobile services, SMS, fax and more, from your internal knowledge?
- Are you still running an old email system and know you need to upgrade?
- Do you want to keep on fighting the hassle of managing this in-house?

message**hub** eliminates all of these concerns whilst being more cost efficient in the long term. We can supply a comparative cost analysis that will probably surprise you in that it enables you to fully comprehend the true costs of an in-house solution. We know that our fixed fee per user per month basis will provide you with immediate cost benefits.



Building the Future of Communication Systems

message**hub** is the email, messaging and collaboration product of a team that fully understands the pace of development within technology and how this can be applied to the demands of your business. This understanding is supported by the delivery of a system that meets the highest service levels combining unrivalled reliability, functionality, security and cost efficiency.

message**hub** ensures that their success as market leaders in email, messaging and collaborative solutions provides you with a communication environment that is continually evolving to give your business access to the latest methodologies, which will ultimately translate into direct and immediate benefits to your Company.



message**hub** is a division of e-know.net Limited, an established supplier of managed and hosted IT services. Working from their Headquarters at Telford, the experienced and specialist IT staff manage their state-of-the-art Server Farms, delivering unrivalled communication systems to customers worldwide.



messagehub

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